

# Auxiliary MaTTers

News of Auxiliary Volunteer Services at Hilton Head Regional Health Care

Winter 2017

Lew Wessel, Director of the Auxiliary Golf Tournament, is stepping down after ten years of outstanding leadership. Through his efforts over the past several years, the Auxiliary has been able to provide scholarship opportunities for nursing students attending USCB and the Technical College of the Low Country. He leaves behind a legacy of dedication, organization, communication and attention to detail that resulted in a successful event year after year.

Lew had played in this tournament several years ago when Max Stein chaired the event and casually mentioned to Max that if he ever got tired of running it to give him a call. Sure enough ten years ago, when Max turned 90 years of age and the tournament was turning 20, he called Lew to see if he was interested in taking over and Lew said "Yes." That was a lucky choice for all of us! He inherited the helm of a tournament that had always been a huge success because it combined two days of outstanding golf at a great price and at the best courses with a spirited, fun atmosphere. It was always a sold out field of 288. But Lew brought his own touch of creativity and innovation and made it even better!

First of all, with his financial background and people skills, Lew initiated a sponsor program. It has grown to a list of 11 sponsors at various levels, adding thousands of dollars to the bottom line. In his second year of leadership, Lew changed the overall format so that players finish at the same time and gather for an award ceremony in the Champions Ballroom at Harbour Town. This popular feature is a festive, enjoyable event that has enhanced the players' experience

and our "brand." Other changes and improvements over the past 10 years include: adding Wexford Golf Club to Harbour Town as a permanent second course; enhanced communication with players via email blasts; the introduction of a "Gross" division that has attracted the area's best amateur golfers; trophies honoring Max Stein and Dr. Glenn Neil Love; superb food and beverage for players; and additional mini-events. Lew has truly given the area golfers a chance to play spectacular golf at the best courses and enjoy the highest level of fellowship imaginable (and at a great price)!!

So why is Lew stepping down? As he says, "Ten years is long enough. Max built a great tournament from scratch, I improved it and now it's time for it to go to the next level—whatever that

is. Bob Elliott, a retired senior marketing executive with Dow Chemical and a fellow member at Belfair has agreed to take over the reins as Chairman,

and he will be assisted by Dr. Joe Cervone, a dentist and also a Belfair member. I'm totally confident they will do a great job in both raising money for the Auxiliary, as well as delivering a great golf experience to our players."

And as for Lew, given that community service has been a major priority in his life, we know he will continue to utilize his time, talent and skills to make this world a better place. The Auxiliary extends our sincere thanks and gratitude to Lew and wishes him well.

## A Job Well Done!



**Lew Wessel**

*"I have truly enjoyed these past ten years with the tournament and will always look back on the experience with pride and a lot of joy."  
—Lew Wessel*

## PRESIDENT'S MESSAGE: DAVE HALES



Greetings, fellow volunteers! I hope you're doing well post-Matthew as the massive cleanup continues. Here's the scoop on a couple of items:

### **Golf Tournament A Huge Success**

Considering that our golf tournament was held less than two months after a major hurricane, it went very smoothly, and great fun was had by all. In fact, the tournament raised a record \$34,000, which will be used to provide scholarships for nursing students

attending USCB and TCL

Our sincere thanks to **Lou Wessel**, who has served as our tournament director for the past 10 years; **Bob Elliott**, assistant director, who will now fill Lew's shoes; and auxiliary past-president, **Susan Silver**, for the considerable time she spent securing sponsors and prizes, planning and organizing the beautiful reception, and attending to numerous details to ensure that all participants had a wonderful time.

Thanks also to the volunteers who supervised the hole-in-one

competition and assisted with the reception. We are looking forward to making next year's tournament another terrific success.

### **Volunteer Recruitment**

Due to the many genuine needs in our community, the recruitment of quality volunteers is becoming more and more competitive. Terri Sassmann, our Volunteer Services Manager, works constantly to recruit quality volunteers, and we have strengthened our presence through:

- Utilizing free space in the Island packet and other print media.
- Placing a classified ad on the back of the calendar insert in the monthly Hilton Head Plantation newsletter.
- Running paid advertisements in the Island Packet.

These efforts are already bearing fruit. **But remember, we are the best ambassadors for recruiting volunteers.** Please tell others about your volunteer experiences, and encourage those who have the time to consider volunteer options at our hospitals. And if you know of other means we can utilize to recruit good people, please contact me or Terri.

Have a beautiful Spring, and thanks for all you do!

# THE AUXILIARY BOARD 2016-2017

## EXECUTIVE COMMITTEE

**President: Dave Hales**  
davehales@aol.com

**Vice President: Marge Sieban**  
msieban@gmail.com

**Treasurer: Penny Delaughter**  
rucknop@aol.com

**Recording Secretary: Marty Eidemiller**  
jmeide@hargray.com

**Corresponding Secretary: Marge Sieban**

## STANDING COMMITTEES

**Auxiliary Caring Touch: Don Harrison**  
dharrison152@gmail.com

**Newsletter/Art Director: Dee Judge**  
kdjudge@hargray.com

**Gift Shop: Dotty Gottdenker**  
dgottdenker@sc.rr.com

**Children's Memorial Garden: Amy Metzger**  
amymetzger@thegreeneryinc.com

**Coastal Carolina Hospital Rep: Claudia Terry**  
claudia703@gmail.com

**Publicity: Dave Hales, Marilyn Oesterling**

**Scholarships: Marty Eidemiller**

**Women's Health Awareness: Karen Hochgesang**  
Karen.hochgesang@yahoo.com

**Service Awards: Marilyn Oesterling**  
jtomho@aol.com

**Trolley: Bob Reichel**  
emreichel@aol.com

**Parliamentarian: Bob Reichel**

## ADHOC COMMITTEES

**Invitational Golf Tournament: Lew Wessel**  
lewessel0514@gmail.com

**Dr. Alligator Golf Tournament: Vacant**

**Caring Tree: Vacant**

*The Hospital Auxiliary*  
25 Hospital Center Blvd., Hilton Head, SC 29926  
Tel: 843-689-8246

*Treasurer: 843-689-8241*  
*Gift Shops: (HHH) 843-689-8459*  
*(CCH) 843-784-8191*

*E-mail: [TheAux74@aol.com](mailto:TheAux74@aol.com) Fax: 843-689-8257*

**Volunteer Services Manager:**  
**Terri Sassmann**

[Terrilyn.sassmann@tenethealth.com](mailto:Terrilyn.sassmann@tenethealth.com)

# NEWS AND NOTES

## Auxiliary Caring Touch Program (A.C.T.)

A.C.T. Chairman **Don Harrison** reports the following activity for the first six months of the fiscal year (July-December):

- Hilton Head Hospital \$2,705.53
- Coastal Carolina Hospital \$4,080.73
- ANDA/Volunteers in Medicine-HH \$3,607.78
- Volunteers in Medicine-Bluffton —

Through the end of December, the Auxiliary has paid out \$10,394.04 through the A.C.T. program to help those in need pay for their prescription medicines. The program is funded by proceeds from our gift shops at Hilton Head Hospital and Coastal Carolina Hospital.

## Children's Memorial Garden

**Amy Metzger** reports that The Children's Memorial Garden will be doing a major clean up / pruning / sod repair in the next few weeks. The CMG was slightly damaged by Hurricane Matthew and needs some TLC. The Greenery, Inc. will be handling this project and we are all anxious to get this work complete and ready for the next phase which will be to begin to prepare and plant for the annual ceremony which will be held on Sunday, May 7<sup>th</sup> from 4:00-5:00 pm. For any inquiries regarding the Children's Memorial Garden, please contact Amy Metzger @ 843-384-2859 or Julie Feldman @ 843-298-1967.



## Scholarship Committee

**Marty Eidemiller** announces the Hospital Auxiliary Healthcare Scholarship—a \$1,000 scholarship offered to eligible dependents and spouses of full and part time employees. This year volunteers are also included as eligible applicants. The application and further information is available in the Auxiliary Office and in the gift shops at Hilton Head Hospital and Coastal Carolina Hospital. Funding for all of our scholarships comes from the proceeds of the annual Hospital Auxiliary Golf Tournament.



## Coastal Carolina Hospital

**Marge Sieban** asked volunteers to get creative and help sum up some of the qualities of our volunteers and they came up with this:

**Valuable**  
**Open to learning new skills**  
**Loving**  
**United, useful, understanding**  
**Necessary**  
**Team players**  
**Eager to help the community**  
**Energetic**  
**Responsible**  
**Smiles all around!!**

## Auxiliary Board

The Auxiliary Board welcomes our newest member **Claudia Terry**. We are always looking for new people who are interested in serving on our board so if you have an interest please contact us.

# AUXILIARY NEWS



## Gift Shop News

I am happy to report that the Auxiliary Gift Shops at Hilton Head Hospital and Coastal Carolina enjoyed a busy and a successful holiday season. Thanks to the hospital staff, the volunteers and the community for their continued support in shopping with us.

Let's not forget the Gift Shop Volunteers who rang up sales, wrapped the presents and kept each shop in order over the holidays. Good work and thank you!!

To keep our Gift Shops operational on a voluntary basis, it takes the time and effort of a team. Help is needed in the following areas....



### Staffing

**Assist with Purchasing**

**Bookkeeping**

**Marketing**

**Receiving Merchandise / Pricing**

Interested in helping or know someone who may be interested? Want more information? Stop by the Gift Shop office or give me a call at 843-689-8247.

Dotty Gottdenker  
Gift Shop Manager



The Hospital Auxiliary would like to thank all who contributed to the success of the **30th Annual Hospital Auxiliary Invitational Golf Tournament** presented by **The Corkern Group, Ltd.**

**Our Corporate Sponsors:** Hilton Head Regional Healthcare, Kroeger, Bezilla Kinney Wealth Management Group, Coca-Cola, Hargray, Weichert Realtors, Pierro Family Charitable Trust, Hilton Head BMW, Spine Institute of the Carolinas, Palmetto Electric Cooperative Inc., The Island Packet, Prudential & CH2.

### Our hole sponsors and all our prize donors

**Wexford Plantation:** Our special thanks to Wexford Plantation Members, Board of Directors, GM Susan Fishel, Director of Golf Scott Hunter, and assistants James Scales, Kyle Turner and Bobby Blanken.

**Harbour Town Golf Links:** Our special thanks to Cary Corbitt, Director of Golf John Farrell, Mary Grace Reynolds, Adam Devine and the entire Harbour Town staff.

**Most importantly, our loyal golfers and friends who support us year after year after year!!!**



Bob Reichel (shown above) drives, coordinates and maintains the Auxiliary Trolley

Auxiliary funds were used to purchase and maintain a four-person golf cart (The Trolley) at Hilton Head Hospital. The Trolley is operated by a dedicated team of volunteers weekdays from 9:00 AM until 4:00 PM for the purpose of transporting patients and visitors between the various parking lots and buildings on hospital grounds. All who need or want a ride are welcome to use this service. We typically transport between 50 and 80 people per day on the Trolley. We have a team of eleven trolley drivers who drive throughout the year and in all kinds of weather. This service is greatly appreciated during inclement weather by those in need. During the past fiscal year the Auxiliary spent over \$ 2,500 dollars on maintenance repairs to the Trolley. This money comes from the various fund raising activities conducted by all our Hospital Volunteers.

Thanks to the following folks who keep the Trolley running!

- ◆ Monday : Bill Duvall
- ◆ Tuesday: Bob Reichel, Don Harrison, David Myers
- ◆ Wednesday: Armin Meier, Helmut Heyde
- ◆ Thursday: John English, Sandy Grice
- ◆ Friday: Andy Leach, Dave Hales

We are always on the lookout for more volunteers to join our Team. If you want or like to drive a golf cart and you like to be outdoors, please consider joining our Team.



The Auxiliary is looking for a few good men and women with fundraising ideas so we can continue to provide scholarships, help with prescription drugs for patients in need, support breast cancer patients and service the community in new ways.

Do you have a great idea for an event that can help us raise funds for people in our community? Maybe you helped run a charitable event that was successful. Or maybe you attended a fun event that we could try. If so, we would love to brainstorm with you. Call the Auxiliary office and let us hear from you!

# VOLUNTEER COUPLES IN THE SPOTLIGHT

## Eileen & Bob Reichel



Bob and Eileen Reichel began volunteering at Hilton Head Hospital in May 2005—Bob on the Trolley and the Emergency Room and Eileen at the Front Desk, then the Radiology Desk and finally at the Patient Access Desk. Bob has also served on the Auxiliary Board for several years.

The Reichels were both born and grew up in New York City. They met, fell in love and married in 1970. Bob was a chemical engineer and his job required that he travel a lot. Eileen was the picture perfect homemaker. She managed the house, handled the family finances and, as the family grew, raised the children. Bob's job took them from New York City to Philadelphia and then to Long Valley, NJ. where they finally settled down and raised two beautiful children, Kathy and John. While Bob worked and traveled, Eileen not only took care of the home fires, she also managed to continue her schooling and get her BA in Psychology and a Post BA Teaching Certificate.

After 25 years with the M&M / Mars Company, Bob retired in 2001 and Eileen retired from her job as a school teacher. They soon bought their dream home on Hilton Head Island. Their daughter Kathy, her husband and two children live in Nutley, NJ. Their son John and his family live just outside of Boston, they also have two children. In order to spend time with their children and grandchildren, Bob and Eileen have a second residence in Norwalk, Ct. They commute frequently to visit with and help their children and play with their grandchildren.

## Lavonne & Dave Hales



Dave and Lavonne Hales will celebrate their sixth wedding anniversary in May. Both were school administrators in the Chicago area and met on a blind date. Several years into their relationship, Lavonne surprised Dave with a Christmas gift of tickets to the French Open Tennis Finals in

Paris. The tournament was in May, and they began to make plans.

What Lavonne did not realize was that Dave was planning to propose to her. Knowing she loved Paris, he wanted Lavonne to be married in Paris (preferably at Roland Garros, right after the final) and to honeymoon in Paris. After researching this possibility, however, he discovered that non-French residents must reside in France for 40 days before they can be married there.

So he came up with an alternate plan. He figured that there must be another Paris where you could just drive into town, stay overnight, get married, and head out again. Alas -- Dave discovered that Paris, Illinois (which had a cute little courthouse and one and a half judges) happened to be on the way from Hilton Head to the airport in Chicago. He went to work contacting the courthouse to arrange the paperwork, securing a judge to perform the ceremony, finding a place to stay overnight as required by the city, ordering flowers for his bride, and even making arrangements for the boarding of their dog.

Then came the hard part -- asking Lavonne to marry him. WOW, was she shocked! Dave laid out all the arrangements he had made for the nuptials in Paris, Illinois and the honeymoon in Paris, France. Well, how could a woman say "No" to that proposal? . . . And they live happily ever after.

## Barbara & Don Harrison

Don and Barbara Harrison have recently retired from volunteering at Hilton Head Hospital where they have served for the past 10 years. Don worked in the gift shop on Tuesday and in pediatric rehab on Thursday for all ten years. He also is on the Auxiliary Board and serves as chairman of the A.C.T. Program. Barbara has served her years working in the gift shop.

The Harrisons have been married for 10 years and their love story began after they were both widowed and met on eharmony.com.

Originally from Long Island, Barbara came to Hilton Head 39 years ago in 1978 with her husband and children. She worked on the island in the offices of Charter One Realty and Sea Pines Realty. Her husband passed away in 2002.

Meanwhile, Don who is from Trenton, NJ, was working as a sales manager for Circle F Industries for 41 years. He is a



World War II veteran and served in the Adjutant General's department. Don became a widower in 1999.

And then they met through the magic of computers! Now the Harrisons have a blended family of children and six grandchildren. Barbara's daughter lives in Long Island and has two children. Her son, Kevin, also has two children and is a nurse in the Emergency Room at Hilton Head Hospital. Barbara jokes that she is best known in the hospital as "Kevin's Mom."

Don has two children, a daughter who has

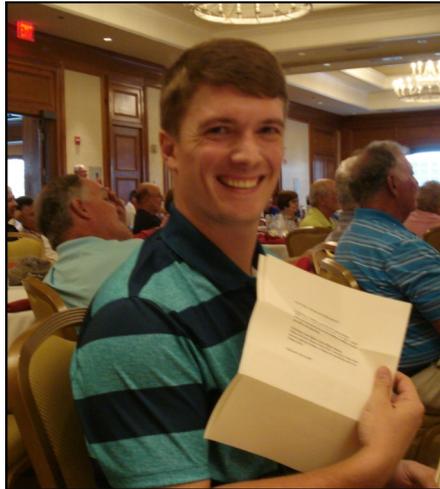
two sons, ages 14 and 16, and a son who is deceased.

In March, a happy celebration is planned for the Harrisons marking Don's 90<sup>th</sup> birthday and Barbara's 80<sup>th</sup>! Friends and family will be coming to the island to celebrate and to honor this special couple. We thank them for their volunteer service and wish them many more happy years of retirement!

# AUXILIARY HAPPENINGS



## The 30th Anniversary of The Hospital Auxiliary Invitational Golf Tournament





## Mended Hearts

We are excited to be starting a new chapter of Mended Hearts here in the Hilton Head/Bluffton area. The first organizational meeting was held on February 14<sup>th</sup> at the Bluffton Medical campus to give information to patients



**Mended Hearts™**

dealing with cardiac conditions and their families.

Mended Hearts is the nation's oldest peer-to-peer support group for heart patients. They are heart patients themselves. This

community based organization is built upon the principles of service, charity and partnership. Mended Hearts physician-endorsed, peer-to-peer support network assists patients and caregivers from diagnoses through the journey of recovery with social, emotional and practical support.

Trained, accredited visitors work with the support of hospitals and clinics to help heart patients and caregivers they serve. Mended Hearts volunteer visitors conduct nearly a quarter-million visits annually to patients, caregivers and families throughout 48 states.

Mended Hearts is organized into community-based chapters that hold bimonthly or monthly meetings, where they support and communicate with each other about what they are going through. It's very common for patients and families to have questions following diagnosis, treatment or surgery for heart disease. Mended Hearts is here to offer that support and encouragement."

Mended Hearts also provides informative, timely guides to specific heart health conditions that many people face. From abnormal cholesterol and managing high triglycerides to complicated AFib, they have medically reviewed online publications that will help newly diagnosed patients understand the conditions they face. A quarterly magazine is also published and provided.

We are excited to have those interested in being Mended Hearts Visitor Volunteers, joining us here at Hilton Head Hospital.

## Common Language Codes

Both of our hospitals have changed their code system from color codes to the Common Language Code system. With this system there are 3 categories for codes:



- **Facility Alerts**
- **Security Alerts**
- **Medical Alerts**

When a code is called it is first called under one of those categories, then the event type is given followed by the location.

Please be aware of the new code system.

All volunteers will be receiving a "badge buddy" that will have this new information on it. They are to be worn under your ID badge. If volunteers have any questions or need more information on these codes please see Terri Sassmann.

## Our New Volunteers!

W E L C O M E	<b><u>Hilton Head</u></b>	
	Sondra Ammeen	Patient Relations
	Katherine Arnold	BOOC Same Day Surgery
	Patrick Baker	BMC Greeter
	Kaleylah Chisolm	Women's Center
	Julie Collins	Surg. Family Waiting
	Jacqueline Emery	Same Day Surgery
	David English	BOOC SDS
	Sissy Jarrell	Born To Read
	Karen Re	BMC Imaging
<b><u>Returning Volunteers</u></b>		
Lynn McCoy	Info Desk	
<b><u>Coastal Carolina</u></b>		
Nancy Edwards	Born To Read	
Tina Laboe	Born To Read	
Vicki Liggitt	Born To Read	
Judy Lynch	Emergency	
Ida Pinderski	Born To Read	

## Infection Control

With flu season in full swing please be very diligent about hand hygiene. There are hand sanitizer dispensers in every patient room as well as at all entrances. There are also masks available at the front desk that you are welcome to use if you feel there is a need. Please do not come in to volunteer if you are not feeling well yourself. It is not good for you or for our patients and staff. Not too much longer and the flu will go away, the trees and flowers will bud and we will be back to normal! Thank you for all your help!!



## Born To Read

We are excited to welcome the Born To Read volunteers to our volunteer family.

**The mission of Born To Read is "to promote early childhood literacy and language development, while helping new**

**parents understand their critical role as their child's first and most important teacher."**

Born to Read's Executive Director Janie Ephland schedules volunteers six days a week to go to birthing centers at Hilton Head Hospital, Beaufort Memorial Hospital and Coastal Carolina Hospital, and present a resource bag to all the new moms. The resource bag has information on the importance of reading and talking to a new baby to help develop their vocabulary and language skills so they will be prepared to enter school. A quarterly newsletter is then sent to each family to give additional suggestions and age appropriate activities for their children through the first 15 months of life.

Each resource bag has a board book for the baby, a rhyming book with reading tips/strategies, a list of community pediatricians, a four-page reference of community resources for children and families, a Born To Read bib to remind families to talk to their children while feeding them, and a Born To Read tee shirt to remind families to talk to their children while dressing them and doing daily activities. Volunteers also gather information for families who may be interested in adult education (GED or English) to assist in making a referral to the appropriate agencies that can help them. They also have applications for a Beaufort Public Library card and encourage families to take advantage of the library services.

When volunteers enter a room that has other children or siblings visiting, they give them their own age appropriate book. Many of these books are graciously donated by individuals/organizations in the community.

## A Celebration of Birthdays!



January

Carol Donahue	Same Day Surgery	1-03
Margery Schill	SDS / Endoscopy	1-04
Mary Jane Cheesman	Emergency	1-05
Gail Neubert	CCH Gift Shop	1-11
Beverly Cleveland	Therapy Dog	1-12
Dee Kantorowicz	Info / Pavilion Greeter	1-17
Mary McNeill	Information Desk / SDS	1-21
Kathy Eckart	Therapy Dog	1-22
Eleanor Knott	HHH Gift Shop	1-28
Sara Gibala	Med. Surgery	1-28
Annette Gomolski	Escort / Same Day Surg.	1-30

February

Linda Stauffer	OR Waiting / ACU	2-02
Joyce Calabrese	Born to Read	2-03
Ida Pinderski	Born to Read	2-05
Helmut Heyde	Trolley	2-07
Betty Lightfoot	HHH Gift Shop	2-08
Trudy Meyers	Born to Read	2-12
Virginia Lucifer	Information Desk	2-13
Carla Bech-Hansen	Emergency	2-14
Sandy Grahamer	Patient Access	2-16
Jane Waltz	Information Desk	2-17
Ken Wolff	Quality / Med Records	2-17
John Mack	Information Desk	2-20
Marma Kuczkowski	HHH Emergency	2-23
Patty Davis	OR Waiting	2-23
Anne Ovstegard	HHH Emergency/Knitting	2-25
Paula Bergman	Information	2-28
Loretta Brockington	Gift Shop	2-28

March

Heather Berger	Born to Read	3-02
Jennifer O'Toole	Patient Access / Materials Mgmt.	3-02
Thomas Myers	SDS / Emergency	3-03
John Cuomo	HHH Emergency	3-03
Kathleen Wilson	Med Surg Unit/Mat.Mgmt.	3-04
Dotty Gottdenker	Gift Shops / Auxiliary Bd.	3-07
Nancy Paton	Patient Access/Greeter	3-08
June Schroeder	Gift Shop	3-09
Andy Leach	Trolley	3-11
Carolyn Kassel	Emergency	3-11
Marti Willits	Information Desk	3-19
Karen Reinhard	Born to Read	3-21
Martha Hutchison	Born to Read	3-22
Sally Miller	CCH Gift Shop	3-30

# The Hospital Auxiliary

25 Hospital Center Blvd.  
Hilton Head, SC 29926

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