

Auxiliary Matters



FEBRUARY 2018
www.hhiaux.org

AUXILIARY VOLUNTEER SERVICES AT HILTON HEAD REGIONAL HEALTH CARE

On behalf of our Auxiliary Board, I extend my greetings and best wishes for a happy and healthy 2018. The new year started off with a bang—several inches of snow and the “Big Freeze.” I hope you have thawed out and are back enjoying walking, biking, golf, tennis, travel, volunteering and all of the joys of lowcountry life.

The Auxiliary ended the year on a high note with a very successful Holiday Boutique and Bake Sale. Our thanks to Dotty Gottdenker, our Gift Shop volunteers, and all who provided baked goods for this successful event.

Our Annual Golf Tournament was also a big success, netting \$40,000 for scholarships for nursing and health care students at USCB and TCL and other Auxiliary programs. Our thanks to Tournament Director Bob Elliott, and committee members Susan Silver, Dr. Joe Cervone, and

Roger Tennyson for their hard work and dedication. Thanks also to Auxiliary Board member, Dee Judge, for her time and expertise producing publications and advertisements for this event, and to our treasurer, Julia Rathke, for handling the accounting.

We are excited to welcome Jo Anne Barrs, Leslie Poole, and Christine Knotts to our board (*please see News and Notes on page 2*). At the same time we are saddened to lose long-time board member, Marty Eidemiller. Marty has served as president, past-president, scholarship chair, and recording secretary and has always been willing to serve in whatever capacity needed. Her calm demeanor, positive attitude, wisdom, and outstanding leadership have been invaluable assets to our Board. While Marty will continue to serve as a volunteer in our Gift Shop, she will be sorely missed as a member of our Board, and we are grateful for her dedicated service.

PRESIDENT'S MESSAGE



**AUXILIARY PRESIDENT:
DAVE HALES**

SPOTLIGHT ON VOLUNTEERS



LESLIE POOLE

HHH GIFT SHOP, FRONT DESK &
AUXILIARY BOARD MEMBER

After moving to Hilton Head in 2015, I knew I wanted to meet new people and become involved in the community. The hospital seemed to offer the best opportunity to do both.

I think what I enjoy the most, whether at the front desk or the gift shop, is knowing that someone's day was made a little easier . . . whether it was by my just listening, giving them information they needed or a simple smile.

We moved to HHI in October of 2015 from Roxbury, Connecticut. Both my husband, David, and I flew for American Airlines—he was a pilot and I was a flight attendant for 42 years. We were based in New York and after I retired we decided we had had enough of the cold, driving in the ice and snow, and living indoors for 6 months of the year. We love living here, and although it was a big change it was the right one for us.



DOM ALFIERI

COASTAL CAROLINA
FOOD AND NUTRITION

My primary reasons for volunteering at Coastal are in memory of my wife, Mackey, who passed in 2012, and to give back to the community. My enjoyment comes from the people that I directly work with and the staff, both medical and administrative, that I come into contact with every week.

I/we came to Sun City in 2002 from Centerport, Long Island, NY. I am the proud parent of three children, all of whom live in the NY area, and five grandchildren. As to my career, I spent some time in the food and restaurant business a very long time ago, and realized it was not for me. I ultimately got into the legal business and spent almost 30 years with an aviation insurance organization in the Legal/Claim area dealing with major commercial airline accidents, foreign and domestic. As a result, I traveled across the US and abroad. I am a sports enthusiast, primarily baseball, having played in college and coached young men from Little League to college age players.

THE 2018 AUXILIARY BOARD

EXECUTIVE COMMITTEE

President: Dave Hales
davehales@aol.com

Vice President: Vacant

Recording Secretary: Marilyn Oesterling
jtomho@aol.com

Corresponding Secretary: Marge Sieban
msieban@gmail.com

Treasurer: Julia Rathke
trathke@live.com

STANDING COMMITTEES

Auxiliary Caring Touch: Don Harrison (Bob Reichel)
dharrison152@gmail.com

Website: Christine Knotts (Dee Judge)
suncitychris@gmail.com

Newsletter/Art Director: Dee Judge (Christine Knotts)
kdjudge@hargray.com

Gift Shop: Dotty Gottdenker
Dgottdenker@sc.rr.com

Children's Memorial Garden: Amy Metzger
amymetzger@thegreeneryinc.com

Coastal Carolina Hospital Rep: Marge Sieban

Publicity: Dave Hales, Jo Anne Barrs
Barrs_joanne@hotmail.com

Scholarships: Marge Sieban (Leslie Poole)
lap8964@mac.com

Women's Health Awareness: Julia Rathke
(Jo Anne Barrs)

Trolley: Bob Reichel (Dave Hales)
emreichel@aol.com

Kids Capes for Courage: Leslie Poole (Dee Judge)

Parliamentarian: Bob Reichel

ADHOC COMMITTEE

Invitational Golf Tournament Chairman:
Bob Elliott
ellbob4901@gmail.com

VOLUNTEER SERVICES MANAGER

Terri Green
Terrilyn.green@tenethealth.com

The Hospital Auxiliary
25 Hospital Center Blvd., Hilton Head, SC 29926
Tel: 843-689-8246

Treasurer: 843-689-8241
Gift Shops: (HHH) 843-689-8459
(CCH) 843-784-8191

Fax: 843-689-8257

NEWS AND NOTES

AUXILIARY CARING TOUCH PROGRAM (A.C.T.)

Chairman **Don Harrison** reports a total of \$21,972.20 paid out in 2017 through the A.C.T. Program as follows:

- | | |
|------------------------------------|----------|
| • Hilton Head Hospital | \$4,290. |
| • Coastal Carolina Hospital | \$7,569. |
| • ANDA/Volunteers in Medicine-HH | \$8,252. |
| • Volunteers in Medicine-Bluffton | \$1,859. |
| • Total number of patients helped: | 56 |

FALL UNIFORM SALE

Our Fall 2017 Uniform & Shoe Sale was held at Coastal Carolina Hospital and Hilton Head Hospital in November. The Spring 2018 sale will be held in May. Our thanks to all who support the Auxiliary by shopping with us.

THE AUXILIARY TROLLEY

"Neither Snow nor Rain nor Heat nor Gloom of Night . . ." stay our dedicated trolley drivers from the completion of their shifts. **Bob Reichel** reports that this has been a very eventful year for our drivers. Neither the summer heat nor the winter cold and ice deterred their determined spirit to help hospital visitors get to their destination. We currently have a team of eight volunteers who operate the Auxiliary Trolley / Golf Cart on weekdays from 9:00 AM - 4:00 PM in four hour shifts. They transport patients and visitors between parking lots and buildings on our hospital grounds. Maintenance costs on our trolley over the past fiscal year were approximately \$1,250. A major expense was incurred when we had to replace the six electric batteries that power the trolley. This service is greatly appreciated during inclement weather and by those in need of a little help from their cars to hospital buildings. It also provides first-time visitors to our hospital with a positive first impression of hospital services.

We are always looking for additional volunteers to join our team. If you like to drive a golf cart and enjoy being outdoors please consider joining our team.

NEW BOARD MEMBERS

We are pleased to announce the addition of three new members of The Hospital Auxiliary Board for 2018. All three new members bring a wealth of experience and expertise to our group in a variety of fields. We think 2018 will be an exciting year because of their presence!



- **Jo Anne Barrs** is a registered nurse who graduated from Grady Memorial Hospital School of Nursing in Atlanta. She lived and worked in Atlanta, GA for about 35 years and worked in cardiology, internal medicine and gastroenterology .
- **Christine Knotts** began her career as a middle school teacher in Delaware and later advanced her education in the fields of business and computer science. She has considerable experience in Sun City as a computer instructor and guest speaker on various aspects of current computer technology.
- **Leslie Poole** came to Hilton Head from Connecticut and was a flight attendant for American Airlines for 42 years. She is a volunteer in our gift shop and at the front desk at Hilton Head Hospital. Leslie has also served as co-chair of the bake sale at our Holiday Boutique.

AUXILIARY NEWS

ROCKIN' THE PINK



The Bluffton Fire Department Auxiliary awarded a check for \$4,000 to the Hospital Auxiliary from the proceeds of their annual Rockin' The Pink Walk held in October. Thank you to Marty Eidemiller (shown above, third from left) for her participation in the walk. The funds will be used to support the Auxiliary's Women's Health Program.

OUR CARING TREE



This year we did a modified version of our Caring Tree and decorated our tree with lights and stars purchased through our Gift Shop. After you purchased your star/light you could write the name of the person being honored on the attached card and hang it on the tree displayed in the lobby. Thank you to all who contributed to make our tree look festive and to our Gift Shop volunteers for their help!

Did You Know?

During 2017, our volunteers have given Hilton Head Hospital System a total of **29,990** hours of service.

Congratulations to all of our awesome volunteers!

CHILDREN'S MEMORIAL GARDEN

Unfortunately, the winter snowstorm and frigid temperatures were not very kind to the Children's Memorial Garden and there is now a need for "taking out old plantings and installing new plantings." The Garden will also undergo much needed tree work/trimming—the tree work will begin immediately and the plant installation will take place in the Spring (March/April) just in time for the Annual Ceremony held on Sunday, May 6th. For more information or inquiries, please call **Amy Metzger** at 843-384-2859 or **Julie Feldman** at 843-298-1967.



2018 AUXILIARY BOARD OFFICERS

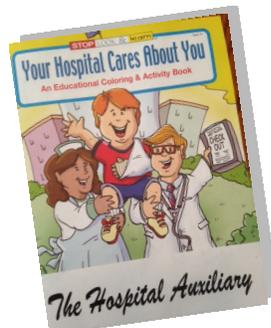
The Hospital Auxiliary Board recently elected the following officers for 2018:

President:	Dave Hales
Vice President:	Vacancy
Recording Secretary:	Marilyn Oesterling
Corresponding Secretary:	Marge Sieban
Treasurer:	Julia Rathke

PGA TOUR SUPERSTORE JOINS OUR SPONSOR LIST



This year PGA Tour Superstore joined our growing list of sponsors and became a Gold Level Sponsor for our golf tournament. Bill Fuentes (l), General Manager of the new store in Bluffton, is shown here presenting a check for \$1,000 to Bob Elliott (r), Tournament Chairman. PGA Tour Superstore also provided store coupons and balls to our players. We thank them for their generosity!



The Hospital Auxiliary has purchased a supply of the children's' booklet, "Your Hospital Cares About You." This educational coloring and activity book is given to children visiting the hospital.

Save the Date!

Volunteer
Appreciation Event
Hampton Hall
April 26, 2018
11:30 AM—2:00 PM

AUXILIARY HAPPENINGS



The 31st Annual Hospital Auxiliary Invitational Golf Tournament held in late November was once again a huge success.

Our thanks to **Bob Elliott**, Tournament Chairman, and committee members **Dr. Joe Cervone**, **Susan Silver**, **Roger Tennyson** and **Dave Hales**, who worked tirelessly to plan and execute every detail of this extraordinary 2-day tournament.

This signature event raises money for scholarships for nursing and health care students at USC Beaufort and Technical College of the Lowcountry and other programs.

A record amount of approximately \$40,000 was raised this year and will be presented to USCB and TCL on behalf of the Hospital Auxiliary in the coming months.

The guest speaker at the awards banquet was **Lydia Nkurruna** (shown below), a past recipient of a scholarship, who spoke about how the financial support we provided helped her to achieve her dream of becoming a nurse.

The success of this golf event would not be possible without the support of our loyal players, sponsors (see sponsor list on page 5), and the 30+ volunteers from the Hospital Auxiliary. Special thanks to **Terri Green**, Volunteer Services Manager, and **Lavonne Hales** for their efforts to secure and provide direction to the many volunteers on the days of the tournament.

Plans are already being developed for our 32nd Auxiliary Golf Tournament which will be held on **Nov. 26-27, 2018** at Harbour Town and Wexford Golf Club.



AUXILIARY HAPPENINGS

Thank You!

The Hospital Auxiliary
would like to thank all who contributed to the success of the 31st Annual Hospital Auxiliary Invitational Golf Tournament

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STUDIO ONE
Awards & Engraving

DAVE & LAVONNE HALES

OUR PRIZE DONORS

Belfair Golf Club
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Belfair Fine Wine & Spirits
Berkeley Hall Golf Club
Brown Golf, Dolphin Head,
Pinecrest, Island West,
Palmetto Hall
Callawassie Golf Club
Colleton River Plantation Club
Country Club of Hilton Head
Hampton Hall Golf Club
Harbourtown Golf Links
Heritage Fine Jewelry
Heritage Golf Group:
Port Royal, Shipyard, Oyster Reef
The Golf Club at Indigo Run

Golden Bear Golf Club
The Hospital Auxiliary
Legends of Parris Island
Long Cove Club
Moss Creek Golf Club
Nash Gallery
Okatie Creek (Sun City)
Old South Golf Club
Oldfield Golf Club
Palmetto Dunes
PGA Superstore
Savannah Harbour
Savannah Quarters
Sea Pines Country Club
Sea Pines Resort
Texas Roadhouse
Wexford Golf Club

OUR VERY SPECIAL THANKS TO:

- Our Hole Sign Donors
- Staff and management at our participating golf courses:
Wexford Golf Club and Harbour Town Golf Links
- Golf Tournament Committee members: Bob Elliott, Joe Cervone,
Roger Tennyson, Susan Silver, Dave Hales
- The Hospital Auxiliary Volunteers

AND MOST IMPORTANTLY, THANK YOU TO OUR LOYAL
GOLFERS AND FRIENDS WHO SUPPORT US
YEAR AFTER YEAR AFTER YEAR! SEE YOU IN 2018!

Auxiliary Gift Shop

Holiday Boutique 2017



Our gift shops at Hilton Head Hospital and Coastal Carolina Hospital enjoyed a busy and profitable holiday season. We had very little holiday merchandise left to offer for our "after holiday clearance."

The Annual Holiday Boutique and Bake Sale has always been a favorite event and this year's proved to be one of the most successful to date. The Bake Table, with its array of tempting goodies, proved to be a favorite stopping point evident in outstanding sales.

Many thanks to **Dotty Gottdenker**, Gift Shop Manager, and all the volunteers who worked on coordinating this event and to all the volunteers who contributed their baking talents. Without **YOU** this annual event would not happen!

FROM THE DESK OF TERRI GREEN

VOLUNTEER SERVICES MANAGER 689-8201



Our New Volunteers!



Hilton Head

Joni Boehm	Gift Shop
Katherine Guadamud	PCU
Eileen Hampson	BMC Imaging
Mary Iannazzo	Mended Hearts
Elizabeth Montgomery-Beaton	Front Desk
Johna Porter	Gift Shop
Jennifer Farmakis	Patient Access
Stephan Hoeckele	BMC Greeter
Christine Knotts	Education/Aux. Board
Sandy Koepke	Emergency
Naomi Nieves	ACU

Coastal Carolina

Elizabeth Burgueno	HR Administrative
Carol Rudnickas	Med. Surg.
Julia Ford	Born to Read
Casey Ganong	Emergency
Ruth Demar	Med. Surg.

YOU ARE THE HOSPITAL

You are what people see when they arrive here.

You are the eyes they look into when they're frightened and lonely.

You are the voices people hear when they ride the elevators, when they try to sleep and when they try to forget their problems. You are what they hear on their way to appointments that could affect their destinies – and you are what they hear after they leave those appointments.

You are the comments people hear when you think they can't.

You are the intelligence and caring that people hope they'll find here. If you are noisy, so is the hospital. If you are rude, so is the hospital. If you are wonderful, so is the hospital.

No visitors, no patients, no physicians, no volunteers, no co worker can ever know the real us,—the us that you know is in us— unless you let them see it. All patients and family members know is what they see, hear, and experience.

And so you have a stake in your attitude and the collective attitudes of everyone who works at the hospital. You are the care you give, the attention you pay and the courtesies you extend.

- *From a Patient*



FREE MINI LIBRARY

This summer one of our Junior Volunteers (Carley Wilson) had her assignment in the Same Day Surgery Department. She loved her time up there and they loved her. Carley is hoping to go into medicine as a career so had a great introduction to the field. When summer was over and it was time to

head back to school, Carley asked if she could create a Mini Free Library for outpatients who are spending large amounts of time here (such as infusion patients). Carley contacted the Free Library organization and set up this wonderful book cart that can be used by outpatients and staff. It is located in the Pavilion lobby on the second floor. People are welcome to take or leave a book. We are so grateful to Carley for this great resource!



Our Capes of Courage for Kids initiative has officially begun. The goal of this program is to brighten the lives of children that could

really use some encouragement and a little joy during what is usually a very difficult time.

The Sew What Club in Sun City made 75 beautiful capes that were distributed to children at our Pediatric Rehab locations on Hilton Head Island and in Bluffton. The kids were so excited and now feel capable of doing anything—they feel powerful and unstoppable. We want each child to know how brave and strong they are. It is really amazing how much rehab they will do when they have on those capes. Truly inspiring!



A Celebration of Birthdays!



Just a reminder . . .

We are in the height of flu season now. Wouldn't it be nice if the flu germs would die off like the insects when exposed to cold weather? But since that is not the case, here are a few things you can do to keep yourself healthy.



✓ It is always important to have good hand hygiene, but now more than ever. Please be sure to wash your hands or use hand sanitizer often. Also keep your hands away from your face. An innocent scratch of the nose can spread germs you don't want.



✓ If you are not feeling well or someone in your house has the flu, please do not come in to volunteer. While we all learned the importance of sharing when we were children, these germs are not nice to share.



✓ If you or someone you are with has a lingering cough, please wear a mask while you are in our facilities. We have them available to you at the Front Desk. Also wear one if you are around people who are coughing, it is a good protection for you. (And you will look really cool!)



✓ If you are coughing or sneezing, please do so into your elbow instead of your hand. Germs on the hands end up in more places than the ones on your elbow crook.



✓ If you have not had a flu shot you do need to wear a mask at all times when in the hospitals right now. This will remain in effect until late March or when the flu is finally gone.



Carol Donahue	Same Day Surgery	1-03
Mary Jane Cheesman	Emergency	1-05
Naomi Nieves	ACU	1-06
Casey Ganong	Emergency	1-07
Gail Neubert	CCH Gift Shop	1-11
Barbara Harrison	Greeter	1-12
Beverly Cleveland	Therapy Dog	1-12
Dee Kantorowicz	Front Desk / Pavilion Greeter	1-17
Mary McNeill	Front Desk / SDS	1-21
Kathy Eckart	Therapy Dog	1-22
Eleanore Knott	HHH Gift Shop	1-28
Patricia Armanno	Education	1-29
Annette Gomolski	Escort / Same Day Surg.	1-30
Linda Stauffer	OR Waiting / ACU/ER	2-02
Joyce Calabrese	Born to Read	2-03
Stephan Hoeckele	Greeter	2-04
Ida Pinderski	Born to Read	2-05
Bill Duvall	Trolley	2-06
Helmut Heyde	Trolley	2-07
Betty Lightfoot	HHH Gift Shop	2-08
Trudy Meyers	Born to Read	2-12
Virginia Lucifer	Front Desk	2-13
Carla Bech-Hansen	Emergency	2-14
Jane Waltz	Front Desk	2-17
John Mack	Front Desk	2-20
Marma Kuczkowski	HHH Emergency	2-23
Patty Davis	OR Waiting	2-23
Anne Ovstegard	HHH Emergency/Knitting	2-25
Johna Porter	Gift Shop	2-25
Loretta Brockington	Gift Shop	2-28
Thomas Myers	SDS / Emergency	3-03
Ellie Linscott	Front Desk/OR Waiting/ Mended Hearts Visitor	3-03
Kathleen Wilson	Food & Nutrition/Mat.Mgmt.	3-04
Patrick Varley	Mended Hearts Visitor	3-06
Dotty Gottdenker	Gift Shops / Auxiliary Bd.	3-07
Jane Miller	Born to Read	3-07
Nancy Paton	Pavilion Greeter	3-08
June Schroeder	Gift Shop	3-09
Andy Leach	Trolley / Golf Tournament	3-11
Joseph Cohen	Emergency/Trolley	3-14
Marti Willits	Front Desk	3-19
Mary Iannazzo	Mended Hearts Visitor	3-19
Martha Hutchison	Born to Read	3-22
Mary Buck		3-31

The Hospital Auxiliary

25 Hospital Center Blvd.
Hilton Head, SC 29926

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ADDRESS SERVICE REQUESTED

Check out the Auxiliary website at hhiaux.org

Stop by our Gift Shops to see what's new!



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Hospital**

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Jewelry
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Candy—Snacks
Baby Items
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Hospital**