

Auxiliary Matters



June 2018

www.hhiaux.org

AUXILIARY VOLUNTEER SERVICES AT HILTON HEAD REGIONAL HEALTH CARE

PRESIDENT'S MESSAGE



DAVE HALES

Greetings, fellow volunteers. I hope you are enjoying the beautiful weather and many fun activities that the spring and summer offer us in the lowcountry. Here are some updates on Auxiliary happenings:

The Blue Coats Are Coming: Our thanks for the hard work of Terri Green and the funding from our hospital administration for our new unisex royal blue uniforms. I know you're totally with me in missing those beloved pink and maroon tops we've been wearing, and I believe Terri plans to "retire" them with a big bonfire in the hospital parking lot, where we can all roast marshmallows and eat s'mores.

Volunteer Recognition Luncheon: Again our thanks to Terri and the hospital for organizing and sponsoring the delightful luncheon honoring our volunteers. It was well attended and the program was most informative. Congratulations to those who were honored for their service to our hospitals.

Celebrate Hilton Head (CH2) Article: The Hospital Auxiliary is featured in an article in the current issue of CH2. Please check it out. Our thanks to publisher, Maggie Washo, and writer, Kitty Bartell, for their excellent work.

Coastal Chapel: The Auxiliary, which was instrumental in working with Hilton Head Hospital on the design and equipping of its chapel, will be working with Coastal to reinstate and furnish their chapel.

Scholarship Awards: The Auxiliary Board is pleased to announce the awarding of \$40,000 in area scholarships for students pursuing nursing or healthcare degrees. These scholarships are funded from the proceeds of the Annual Hospital Auxiliary Golf Tournament. Five recipients of our Hospital Scholarship (for children or spouses of hospital employees/volunteers, or for junior volunteers) will receive \$2,000 each. The nursing programs at TCL and USCB will receive \$18,000 and \$12,000 respectively.

Annual Golf Tournament – Save the Date: Our annual golf tournament will be held right after Thanksgiving (November 26 & 27) at Wexford Golf Club and Harbour Town Golf Links. Sponsors and volunteers will be needed. As always, thank you for your support of the Auxiliary and its programs.

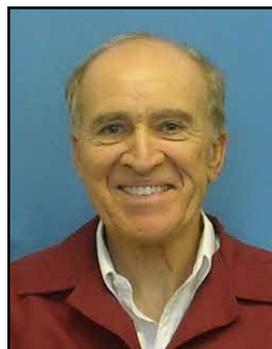
VOLUNTEERS OF THE YEAR 2018

STELLA CERRETA CCH EMERGENCY DEPARTMENT



Stella takes her job in the Emergency Department very seriously. As a member of our team, she never refuses to assist and comes to her volunteer job with a smile on her face every time. Stella assists with Spanish interpretation in our unit and for other units in the hospital as well. Frequently she brings along homemade goodies that she bakes for the staff. Stella can do it all and her energy and enthusiasm are contagious to all who work with her. She is truly a valuable member of the team and we appreciate the countless hours she gives to Coastal Carolina Hospital.

THOMAS MYERS HHH SURGICAL SERVICES DEPARTMENT



It is always a pleasure to have Tom in the unit. We can depend on him to be here with a smile when he is scheduled. He treats everyone with respect and puts them at ease with his calm demeanor. He strives to make our unit clean, neat and to run smoothly. He never waits for nurses to ask for help; he just seems to materialize out of the blue when help is needed. But now I would like to mention his attention to some different needs in our unit. He noticed we needed extra help a little later in the day rather than earlier and asked if he should come in a little later and stay later. We were ecstatic about the idea and it has worked very well. This past year another volunteer had to decrease her duties and this colleague stepped in and came an extra day. He also fills in on his off days when our census is overflowing. We think of him as part of the team.

THE 2018-2019 HOSPITAL AUXILIARY BOARD

EXECUTIVE COMMITTEE

President: Dave Hales
davehales@aol.com

Vice President: Vacant

Recording Secretary: Marilyn Oesterling
jtomho@aol.com

Corresponding Secretary: Marge Sieban
msieban@gmail.com

Treasurer: Julia Rathke
trathke@live.com

STANDING COMMITTEES

Auxiliary Caring Touch: Don Harrison (Bob Reichel)
dharrison152@gmail.com

Website: Christine Knotts (Dee Judge)
suncitychris@gmail.com

Newsletter/Art Director: Dee Judge (Christine Knotts)
kdjudge@hargray.com

Gift Shop: Dotty Gottdenker
Dgottdenker@sc.rr.com

Children's Memorial Garden: Amy Metzger
amymetzger@thegreeneryinc.com

Coastal Carolina Hospital Rep: Marge Sieban

Publicity: Dave Hales, Jo Anne Barrs
Barrs_joanne@hotmail.com

Scholarships: Marge Sieban (Leslie Poole)
lap8964@mac.com

Women's Health Awareness: Julia Rathke
(Jo Anne Barrs)

Trolley: Bob Reichel (Dave Hales)
emreichel@aol.com

Kids Capes for Courage: Leslie Poole (Dee Judge)

Parliamentarian: Bob Reichel

ADHOC COMMITTEE

Invitational Golf Tournament Chairman:
Bob Elliott
ellbob4901@gmail.com

VOLUNTEER SERVICES MANAGER

Terri Green
Terrilyn.green@tenethealth.com

The Hospital Auxiliary
25 Hospital Center Blvd., Hilton Head, SC 29926
Tel: 843-689-8246

Treasurer: 843-689-8241
Gift Shops: (HHH) 843-689-8459
(CCH) 843-784-8191

Fax: 843-689-8257

www.hhiaux.org

NEWS AND NOTES

AUXILIARY CARING TOUCH PROGRAM (A.C.T.)

Chairman **Don Harrison** reports a total of \$5,718. paid out through the A.C.T. Program for the first four months of 2018:

- Hilton Head Hospital \$2,397.
- Coastal Carolina Hospital 619.
- ANDA/Volunteers in Medicine-HH 2,701.
- Volunteers in Medicine-Bluffton 0
- Total number of patients helped: 14

FALL UNIFORM SALE

Our Spring Uniform/Shoe Sale was held at Coastal Carolina Hospital on May 8 and at Hilton Head Hospital on May 9. The Auxiliary would like to thank all staff members who support the Auxiliary by shopping with us. Thank you also to **Marge Sieban** and **Marilyn Oesterling** for helping to publicize this event.

THE AUXILIARY TROLLEY

Following an unusually cold winter and a long, chilly spring our trolley drivers are finally enjoying warm weather and sunny skies as they cheerfully transport patients and visitors between various parking lots and buildings on our hospital campus. Out-of-town visitors often come to our hospital to seek medical help or visit friends and their first experience may be a warm greeting and helpful directions from one of our trolley drivers. This greeting can leave a lasting positive first impression with visitors and in that sense our drivers can be viewed as "Hospital Ambassadors." Our drivers typically help somewhere between 40-80 individuals during their 3.5 hour shift. The trolley is in operation five days each week, Monday through Friday from 9:00 AM until 4:00 PM.

We currently have three open positions and are looking for individuals (men or women) who want to help and enjoy being outdoors and meeting people. You can volunteer one shift per week or one shift every other week. We are very flexible with respect to work assignments. If you want to help, or you know someone who is looking for this kind of experience, please consider joining our Team.

For additional information contact Terri Green, Volunteer Services Manager at (843) 689-8201.

HELPING OUT IN THE COMMUNITY

The Auxiliary recently donated \$1,500 to the Island Recreation Center for the purchase of equipment for the Challenge Camp Program. The program runs for 9 weeks during the summer and is for children with disabilities in the lowcountry area. The challenge campers participate with other campers in playing ball, swimming, field trips and various other activities. Throughout the school year, these children develop cognitive, social and motor skills and this camp experience allows them to continue learning and growing during the summer.



SCHOLARSHIPS

Each year the Auxiliary awards Hospital Auxiliary Healthcare Scholarships to eligible children or spouses of hospital employees/volunteers, or for junior volunteers pursuing a degree in clinical healthcare. The eligible dependent applicant must be a high school graduate and currently accepted into a degree program at an accredited educational institution. These scholarships are funded from the proceeds of the Annual Invitational Hospital Auxiliary Golf Tournament. This year we are pleased to announce the names of five recipients of scholarships for \$2,000 each:



Lauren Castner
Jocelyn Konitzer
Mitt Patel
Anna Meredith Rathke
Carley Wilson

For more information and application criteria, please contact **Marge Sieban** at msieban@gmail.com.

VOLUNTEER IN THE NEWS MARTI WILLITS

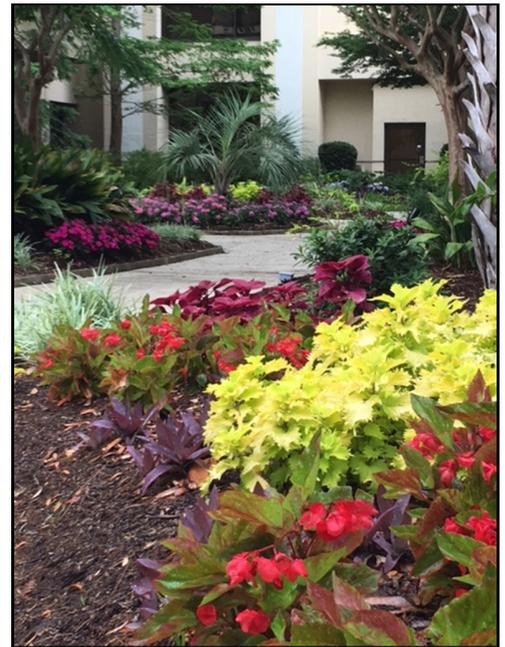


In case you missed the April issue of *LocalLife* magazine you might want to check out a story there about our own Hilton Head Hospital volunteer **Marti Willits**. The magazine did a nice article on local faces at the RBC Heritage Tournament. Marti was featured as one of the nearly 200 volunteers that work at the tournament. Not only is Marti in her 25th year as a Heritage volunteer, but she also just received her service awards pin for 3,000 hours as a hospital volunteer. Thank you for your extraordinary service, Marti!

CHILDREN'S MEMORIAL GARDEN

The Children's Memorial Garden held its 17th annual ceremony on Sunday, May 6th. Many families and friends gathered to share personal reflections and to honor all the children young and old who have passed. Reggie Deas serenaded everyone with his soulful, soothing voice and a butterfly release concluded the ceremony.

The Garden is simply beautiful and if you have not visited it yet – please take the time to walk through. For more information about The Children's Memorial Garden, please call **Amy Metzger** at 843-384-2859 or **Julie Feldman** at 843-298-1967.



WOMEN'S HEALTH PROGRAM



Julia Rathke reports that The Hospital Auxiliary has again provided handbooks and guides for newly diagnosed breast cancer patients at The Breast Health Center. These books included the Breast Cancer Treatment Handbook, Breast Cancer Survivorship Handbook, and Sexuality After Cancer Treatment books. Also received were the Treatment Summary Quick Reference cards for patients to carry with them including diagnosis details, treatment dates and other pertinent information. This is a handy reference card for the patients to have with them at all subsequent appointments with their numerous healthcare providers. These handbooks and guides were in part funded by a donation received from the annual Lowcountry Rockin' the Pink Breast Cancer Walk.

Refreshments continue to be provided for the monthly Breast Cancer Support Group meetings held at the Bluffton Medical Campus. In December each year, the Auxiliary arranges for Corner Perk to provide coffee at the monthly meeting where support group members decorate a pink Christmas tree in the lobby of the Bluffton Medical Campus Building.

VOLUNTEER APPRECIATION LUNCHEON



On Thursday, April 26, the Hospital Auxiliary celebrated our volunteers at the annual volunteer luncheon. Manager of Volunteer Services, Terri Green, kicked off the ceremony and announced that volunteers will be receiving new royal blue uniforms. Kendell Brinkmann and Sarah Larkby spoke about the value and empowerment of managing up. Next, Jeremy Clark, Hilton Head Regional Healthcare CEO, and Joel Taylor, Hilton Head Regional Healthcare COO and Coastal Carolina Hospital CEO, presented the current "state of the union" at Hilton Head Regional Healthcare. The luncheon concluded with service awards (see page 5) as presented by Dave Hales, Auxiliary President. A wonderful time was had by all!



AUXILIARY HAPPENINGS

Volunteer Service Hour Awards



100 Hours

Ashcom, Nancy
Averack, Beverly
Baldree-Rathke, Julia
Barrs, Jo Anne
Bauer, Linda
Cohen, Joseph
Edmunds, Lydia
Ganschow, Ginger
Garlock, Joanne
Gillies, Jojo
Hubbard, Joy
Leinbach, Sandra
McDonough, Joan
Pontillo, Helen

Reynolds, Susan
Risley, Peggy
Sesera, Claudette

300 Hours

Duvall, Bill
Middleton, Karen
Mittelberg, Mary
Norris, Valerie
Ploszay, Joan
Pontillo, John
Schneider, Barbara

500 Hours

Alaimo, Susan

Congratulations to all our volunteers who have reached a milestone level of service hours. We applaud you and thank you for your service.

Brown, Jeri
Bruno, Priscilla
Grice, Sandy
Jordan, Jeffrey
McCoy, Lynne
Meier, Armin
Nestorowicz, Claudia
Ricker, Karen

1,000 Hours

Chapman, Clayton
English, John
Heyde, Helmut
Horan, Diane
Jenkins, Estella
Stauffer, Linda



2,000 Hours

Judge, Dee
Planten, Janet

3,000 Hours

Bober, Haim
Willits, Marti

4,000 Hours

Cunningham, Bill

8,000 Hours

Hansen, Lenore

24,000 Hours

Dotty Gottdenker



Would you like to add to your volunteer experience or know of someone who would like to volunteer? We have openings in our Gift Shops. No experience necessary. Learn an easy point-of-sale system (POS) that will add to your computer knowledge while serving the patient, visitor and staff. All proceeds from our Gift Shops benefit the Auxiliary Caring Touch Program (ACT). We also have openings in many other areas, including the front desk, patient units, medical pavilion, etc. Call Terri, Volunteer Manager (843-689-8201) or Dotty, Gift Shop Manager (843-689-8247).

Auxiliary Gift Shops

New merchandise arrives weekly at our Gift Shops.

Be sure to stop by and have a look.



Need something for the June bride or to celebrate the arrival of a new baby? How about a special hostess gift? We have it!!



Lovely silk-like wraps will add pizzazz to your spring and summer wardrobes. Dazzling colors and designs—Special price of only \$10.00.



FROM THE DESK OF TERRI GREEN

VOLUNTEER SERVICES MANAGER 689-8201



HURRICANE PREPAREDNESS

With Hurricane season upon us please be sure that you are prepared and have a plan just in case Mother Nature decides to play in our backyard again.

Keys to Preparedness:

- ✓ Determine where you and your family will evacuate to
- ✓ Communicate your plan to all family members and/or friend
- ✓ Identify transportation to get you and your family to the chosen evacuation location
- ✓ Plan for your pet's needs; many shelters and hotels will not accommodate animals
- ✓ Have your important documents, particularly insurance policies and deed or rental agreement for your house/apt., pre-assembled to take with you
- ✓ Maintain extra food and water and medications which will sustain you and your family for at least seven days
- ✓ Keep your vehicles at least half full of gas during the hurricane season so you will not be stranded on the road; finding gas stations with gas/diesel may be difficult on evacuation routes



A Few Alerts to Remember:

- ◆ A **Hurricane Watch** goes into effect when hurricane winds are possible within 36 hours.
- ◆ A **Hurricane Warning** goes into effect when hurricane winds are expected in 24 hours.
- ◆ The governor will only issue mandatory evacuation orders; voluntary evacuation is no longer used.
- ◆ When an evacuation order for our area is issued, **ALL** of Beaufort County will evacuate.



Our New Volunteers!

Hilton Head Hospital

Casey Behnke	PCU
Mary Carter	Born To Read
Richard Emmett	Trolley
Leslie Rivera	Patient Access
John Schneider	Pet Therapy (CCH also)
Julia DePillo	Emergency

Bluffton Medical Campus

Linda Reda	Greeter
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Bluffton Medical Campus

Brendan Mulvihill	Same Day Surgery
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Coastal Carolina Hospital

Diane Berlingo	Gift Shop
Nancy Fell	Emergency
Carol Gentalen	Greeter
Patricia Headley	Gift Shop
Robert Mosse	Materials Management
Cynthia Miller	Education
Sharon Savastano	Gift Shop

HEY, LOOK US OVER!



John Mack and Marti Willits show off our new look while on duty at the Front Desk.

(cont'd from page 6—Hurricane Preparedness)

It is important to be prepared ahead of time, so you can safeguard your home and family as well as assist the hospital to evacuate and close the hospital in the event of a mandatory evacuation order.



Several informational brochures are available on Sharepoint for you to review. These brochures include tips on making your family preparations, questions to ask your insurance agent, and how to prepare your pets for disasters.

Beaufort County has a free Community Preparedness App you can download to your smartphone: <http://readydl.com/beaufort-county-app>. The app features your family emergency plan, emergency services and shelters, evacuation maps and routes and other valuable tools.



Targeting 100% Patient, Colleague & Physician Satisfaction

SAFETY FIRST

Safety is always an important topic in our facilities and you can be such a big help. If you notice something that you feel may be unsafe or could pose a danger to our patients, visitors or staff, please be sure to let us know. Having all eyes watching for those things that may need to be fixed is very important. It is easy to assume that “someone else probably reported this” but I would rather have something reported multiple times, then have everyone think someone else did it. Let’s all be very diligent in keeping a sharp eye out for any safety hazards.



SIGNING IN AND OUT



Please remember to sign in and out on our Volgistics program at the hospitals. Lately there have been a lot of people forgetting to sign out. While I can edit the time, I don’t always know exactly when you left so our hours can’t be as accurate. I know this is just a new habit to get into! Please try and focus on signing in and out when you are

here. It will be a great help to me and will insure that you are getting all the hours you deserve. If you have any problems or questions about the program, please come and see me and I will be happy to help you.

BORN TO READ

SC ETV produced a TV program for The Great American Read highlighting the Born To Read program. The segment was filmed at Coastal Carolina Hospital with one of our new moms, Heather, her baby Wilbur and volunteer **Maryellen Humann**.

A Celebration of Birthdays!



Jane Collura	OR Waiting	4-04
Jewel Graner	Therapy Dog	4-05
Sandra Leinbach	Gift Shop	4-05
John Whiting	Greeter	4-06
Janet Dombay	Front Desk	4-09
	Emergency, Endoscopy	
Susan Reynolds	Education	4-09
George Vaveris	Front Desk	4-10
Lenore Hansen	Front Desk	4-12
	Gift Shop	
Sandy Koepke	Emergency	4-12
Carol Bracken	Imaging	4-12
Diane Berlingo	Gift Shop	4-13
Katherine Guadamud	ICU/PCU	4-15
	Business office, Wellness	
Susan Silver	Golf Tournament	4-28
Lydia Edmunds	Born To Read	4-30
Millie Timmerman	Emergency	4-30
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Joy Hubbard	Same Day Surgery	5-02
Jean Quigg	Gift Shop	5-02
Kristie Branham	Emergency	5-03
Charles Dombay	Front Desk	5-04
John Pontillo	Emergency	5-08
Claudia Nestorowicz	Greeter	5-09
Karen Re	Imaging	5-10
Gray Toulmin	Emergency	5-19
	Golf Tournament	
Carley Wilson	Same Day Surgery	5-19
Linda Bauer	Same Day Surgery	5-22
Leonora Raggi	Greeter	5-25
Betty Days	ICU/PCU	5-25
Elizabeth Burgueno	Clerical	5-27
Carol Rudnickas	Med Surg	5-28
Priscilla Bruno	Diabetes Education	5-31
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Robert Gibson	Emergency	6-03
Elaine Dennis	Gift Shop	6-03
Bob Brannen	Same Day Surgery	6-05
Lavonne Hales	Front Desk	6-07
	Pavilion Greeter, Gift Shop	
Loretta Janelis	Born To Read	6-12
	Gift Basket Assembly	
Melvina Nozick	Lobby Greeter	6-13
	Community Health	
Joan Ploszay	Front Desk	6-17
Rosemarie Wiggins	ACU	6-18
Jay Snyder	Greeter	6-24
Nancy Fell	Emergency	6-25
Leslie Rivera	Patient Access	6-29
	Front Desk, SDS	

The Hospital Auxiliary

25 Hospital Center Blvd.
Hilton Head, SC 29926

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SC

ADDRESS SERVICE REQUESTED

Check out the [Auxiliary website at hhiaux.org](http://hhiaux.org)

Stop by our Gift Shops to see what's new!



**Hilton Head
Hospital**

Remember . . . we are also your source for flowers or a get well gift to hospital patients. Just call the shop at Hilton Head Hospital (843-689-8459) or the shop at Coastal Carolina Hospital (843-784-8191). No sales tax or delivery charge.

**No Sales Tax
Master Charge - Visa**



**Coastal Carolina
Hospital**