

# Auxiliary Matters



February 2020  
[www.hhiaux.org](http://www.hhiaux.org)

## AUXILIARY VOLUNTEER SERVICES AT HILTON HEAD REGIONAL HEALTH CARE

### PRESIDENT'S MESSAGE: DAVE HALES



Happy 2020, everyone! I'm pleased to report that the Auxiliary had another great year in 2019.

**Here are some highlights:**

**Gift Shops:** Our gift shops had a terrific year under the dedicated management of Dotty Gottdenker and the hard work of our gift shop volunteers. Profits totaled nearly \$30,000 and primarily fund our Auxiliary Caring Touch Program.

**Coastal Carolina Chapel:** The Auxiliary donated \$4,000 to renovate the chapel at Coastal, which was dedicated in early 2019.

**Walls of Fame:** An Auxiliary "Wall of Fame" was created and installed in key locations at each of our hospitals. These attractive and informative displays provide a visible presence for the Auxiliary to promote our programs to visitors, employees, and volunteers.

**Children's Memorial Garden:** Thanks to the leadership of board member, Amy Metzger, and her co-founder Julie Feldman, we continue to see many aesthetic improvements to this beautiful garden. The Auxiliary received a \$10,000 donation from Linnea and Frederick Bristol Jr. to provide commemorative bricks and landscaping enhancements. Located between the main entrance and the administration building, the CMG provides a beautiful place to relax and reflect.

**Women's Health:** We continued our positive relationship with Dr. Shelly Ringer at the Breast Health Center located at the Bluffton Medical Campus by providing educational materials for

newly diagnosed breast cancer patients and funding for the Breast Cancer Support Group.

**Auxiliary Caring Touch (ACT):** Through this program the Auxiliary provided \$40,000 (\$11,000 to each of our hospitals and \$9,000 to Volunteers in Medicine in Hilton Head and Bluffton) to purchase medication for those in need. The program has been expanded in conjunction with our hospitals to provide transportation home for indigent patients following their treatment.

**Scholarships:** From the proceeds of our golf tournament, we presented \$41,000 in scholarships for area nursing and healthcare students at TCL, USCB, and qualified hospital volunteers and children of hospital employees.

**Annual Golf Tournament:** Considered the premier golf tournament on the island, our annual event, which is played over two days at Harbour Town Golf Links and the Wexford Golf Club, continues to grow in reputation and stature. This year's tourney raised \$50,000 to fund our Scholarship and Women's Health programs.

**A Special Thanks:** On behalf of our Auxiliary Board, I would like to extend sincere thanks and gratitude to our Golf Tournament Director, **Bob Elliott**. Through Bob's outstanding leadership, we have doubled the proceeds from our golf tourney over the past several years. Bob has worked tirelessly to promote and enhance the tournament for our players, sponsors, and donors. The positive relationships he has developed, combined with his organization and hard work, have contributed greatly to the success of our tournament. Thanks, Bob.

Please join us . . .

19th Annual Ceremony

The Children's Memorial Garden

Sunday, May 3, 2020 from 4-5 pm

Front campus of Hilton Head Hospital

For more information, please call

Amy (843-384-2859) or Julie (843)298-1967



# THE 2020 HOSPITAL AUXILIARY BOARD

## EXECUTIVE COMMITTEE

**President: Dave Hales**  
davehales@aol.com

**Vice President: Vicki Gorbett**  
vgorbett@verizon.net

**Recording Secretary: Marilyn Oesterling**  
jtomho@aol.com

**Corresponding Secretary: Marge Sieban**  
msieban@gmail.com

**Treasurer: Johna Porter**  
auxtreasurerhhi@gmail.com

## STANDING COMMITTEES

**Auxiliary Caring Touch: Vicki Gorbett** (Beverly Porter)

**Website: Christine Knotts** (Toni Valenstein)  
suncitychris@gmail.com

**Newsletter/Art Director: Dee Judge**  
kdjudge@hargray.com

**Gift Shop: Dotty Gottdenker**  
Dgottdenker@sc.rr.com

**Children's Memorial Garden: Amy Metzger**  
amymetzger@thegreeneryinc.com

**Coastal Carolina Hospital Rep: Marge Sieban**

**Publicity: Dave Hales**

**Scholarships: Marge Sieban** (Julia Capshaw)

**Women's Health Awareness: Jo Anne Barrs**  
Barrs\_joanne@hotmail.com

**Trolley: Dave Hales**

**Facebook: Toni Valenstein** (Christine Knotts)  
tenquilt@gmail.com

## ADHOC COMMITTEE

**Invitational Golf Tournament Director:**  
**Bob Elliott**  
ellbob4901@gmail.com

## VOLUNTEER SERVICES MANAGER

**Julia Rathke**  
Julia.baldrerathke@tenethealth.com

*The Hospital Auxiliary*  
25 Hospital Center Blvd., Hilton Head, SC 29926  
Tel: 843-689-8246  
Fax: 843-689-8257

*Email: TheAux74@aol.com*  
*Website: www.hhiaux.org*

*Treasurer: 843-689-8241*  
*Gift Shops: (HHH) 843-689-8459*  
*(CCH) 843-784-8191*

# NEWS AND NOTES

## AUXILIARY BOARD OFFICERS FOR 2020:

<b>President</b>	<b>Dave Hales</b>
<b>Vice President</b>	<b>Vicki Gorbett</b>
<b>Recording Secretary:</b>	<b>Marilyn Oesterling</b>
<b>Corresponding Secretary</b>	<b>Marge Sieban</b>
<b>Treasurer:</b>	<b>Johna Porter</b>

## NEW BOARD MEMBERS:

# WELCOME!

### JULIA CAPSHAW

**Julia Capshaw** is originally from Eastern North Carolina and retired in 2001 after 30 years of service with the Department of Defense. After retirement Julia volunteered at a hospital in New Bern and continued her volunteer service when she and her husband moved to Sun City Hilton Head in 2019. In addition to volunteering at the hospital, Julia was appointed to the County Elections Board and served for over 5 years. Her plans for the future are to stay involved in the community and to do lots of traveling. Julia's primary board responsibility will be to serve on the Scholarship Committee. Welcome, Julia!

### BEVERLY PORTER

**Beverly Porter** comes to us via Albuquerque, NM. During her work career, she held positions of responsibility including Director of Mgmt. Training & Development with companies in the health care field. During retirement, she became a volunteer at Lovelace Westside Hospital in Albuquerque, NM. Since moving to South Carolina to be closer to her children, Beverly puts all her talents into practice. She plays the piano, sings, dances, makes jewelry and floral arrangements, plays bocce and board games, belongs to the Sew What Club and travels. She has even been an extra in movies and TV, acted in commercials and modeled! As a board member, she will be serving on the Auxiliary Caring Touch (A.C.T.) Committee. We are pleased to have Beverly join us.

### JOHNA PORTER

**Johna Porter** has recently taken over as the treasurer of the Auxiliary. She has been a very active volunteer working twice weekly in the Hilton Head Hospital Gift Shop and assisting with inventory management and financial data management. Her responsibilities also include handling the payroll deductions for purchases in the gift shop. Johna is no stranger to volunteer service and was active over the last 15 years in a variety of school and athletic groups. Prior to taking some time off to raise her two children, Johna worked as a paralegal. She is graduate of Agnes Scott College in Decatur, GA where she earned a BA in philosophy with a business certificate. We are very happy to have Johna step into this very important position in our organization.

## UNIFORM SALE:

Our January Uniform/Shoe Sale was held at Hilton Head Hospital on January 22 and at Coastal Carolina Hospital on January 23. The Auxiliary would like to thank all staff members who support the Auxiliary by shopping with us.

# AUXILIARY HAPPENINGS

## WOMEN'S HEALTH PROGRAM



The breast cancer support group was treated to pastries and specialty coffee at their December meeting on December 4. Three door prizes were presented. The pink Christmas tree was decorated and everyone enjoyed a wonderful morning of fellowship and support.

## ELAINE DENNIS—RETIRING VOLUNTEER



One of our long term volunteers, Elaine Dennis, will be retiring from volunteer service in our Gift Shop. Elaine has helped raise money in support of the Auxiliary since joining us in 2009. Her volunteer service has been matched by monetary donations through the Matching Gift Program. Exxon, the company from which her husband retired, has made financial contributions to our Hospital Auxiliary based on the time Elaine donates as a volunteer. Many thanks to Elaine for the years of valuable service she has given to the Auxiliary. Julia Baldree-Rathke recently presented Elaine with her 1,000 hour pin with our appreciation for all her service. Good luck, Elaine—thank you for your generosity. We will miss you!

## AUXILIARY CARING TOUCH PROGRAM (A.C.T.)

The Auxiliary Caring Touch Program provides financial assistance to qualified patients discharged from specific local medical facilities who are financially unable to pay for certain healthcare needs. Emergency help is provided to pay for critically needed prescription medicines or special equipment for a limited time.

The A.C.T. Program is funded through the proceeds from sales at the Hospital Auxiliary Gift Shops and contributions.

### 2019 A.C.T Summary

A.C.T. provided a total of \$40,114 to patients in 2019 as follows:

Hilton Head Hospital	\$11,485
Coastal Carolina Hospital	\$10,629
ANDA/Volunteers in Medicine-HH	\$ 9,000
Volunteers in Medicine-Bluffton	\$ 9,000

A total of 126 patients were assisted in 2019.

### **NEW PROGRAM:**

#### **A.C.T. BABY CAR SEAT/CARRIER ASSISTANCE**

The Hospital Auxiliary received a \$1,000 grant from the Hattie A. and Marie V. Fatz Foundation to help fund a new Baby Car Seat/Carrier program under A.C.T.

The Board approved the new program starting in 2020. This program will provide for child carriers and car seats to be available to patients at Coastal Carolina Hospital and Hilton Head Hospital who give birth, but do not have the financial ability or access to programs which would provide assistance in obtaining protective carriers for their newborn or infant children.

### **INTRODUCING CAMPER, OUR NEW THERAPY DOG**

We would like to welcome owner/handler Anne Healy of Bluffton and Camper, our new therapy dog, to both Hilton Head Hospital and Coastal Carolina Hospital. We are very excited to have them join our hospital community.



## Gift Shop News

The annual Hospital Auxiliary Boutique and Bake Sale was a huge success in November. It was featured at Hilton Head Hospital and Coastal Carolina Hospital. Thanks to all of you who did their holiday shopping at our boutiques and throughout the holiday season at our two gift shops.

Every year our bake tables are a big attraction at the boutique. This year they were extra-special. Thanks to all of you who donated your specialties. Big smiles were seen on folks walking away from the bake tables.

To our Gift Shop Manager, Dotty Gottdenker, and all our ladies who volunteer in our Gift Shops, please take a bow. Bravo to you for your hard work and extra hours.

At the end of December, our shelves were looking a little bare, but they are filling up quickly with some great looking handbags, scarves and gift items appropriate for all occasions. Stop by and have a look.

Our prices are fair and remember, there is no sales tax. You can use your credit cards—Mastercard, Visa, Amex and Discover— and your debit cards.

P.S. We have a new stock of quality greeting cards ranging in price from \$1.00-\$2.99. Our \$2.99 cards help feed a child, which is indicated on the back of each card. What an extra nice greeting it makes!



# AUXILIARY HAPPENINGS



## 2019 HOSPITAL AUXILIARY INVITATIONAL GOLF TOURNAMENT

### A note from Bob Elliott, Tournament Director:

Dear Friends,

We have a very unique charitable golf event with a rich history on Hilton Head Island of 33 years. With the support of sponsors, donors, golfers and Hospital Auxiliary volunteers, we continue to increase the impact we have on people's lives in our local communities.

Money raised at the tournament provides scholarships for those attending the nursing programs at Technical College of the Lowcountry and USC Beaufort, and for the children of hospital employees and volunteers. This year for the first time, we began supporting the Women's Health Program of the Hospital Auxiliary, which provides help for breast cancer patients.

Our tournament set a new record in 2019 by raising over \$50,000 (double what the tournament generated in the early years) bringing our grand total of money raised to \$800,000 over our event history. In the next 3-4 years our goal is to reach the \$1,000,000 mark!

Our tournament is special because we play on two of the finest golf courses in the country, and we always have support from their directors of golf and staff. For 20 years we have been playing at Harbour Town Golf Links and for 8 years at Wexford Golf Club. My special thanks to John Farrell, Director of Golf Operations at Harbour Town and Cary Corbitt, VP Sports & Operations for Sea Pines, and Scott Hunter, Director of Golf at Wexford, and their entire staffs.

We are very fortunate to have the continued support of sponsors, prize donors and hole sign donors (shown at right). We ask that if you frequent any of these businesses that you thank them for supporting the Hospital Auxiliary, and specifically our golf event. This year we added 11 new sponsors providing product, cash and/or services. We are proud that three local charitable foundations have recognized the value of what we do and see it as consistent and complimentary to their mission.

Finally, I would like to suggest that you consider supporting the golf event fundraiser by providing your time as a tournament volunteer or by becoming a hole sponsor for \$200 or a tournament sponsor starting at \$500.

If you are interested in learning more about how you can help, please contact Dave Hales, president of the Auxiliary.

Mark your calendar now for **November 30 and December 1, 2020** for our tournament's 34th year.

Bob Elliott



### Congratulations To John Vargo!

Golfer John Vargo was a winner in our Hole-In-One contest when he hit the winning shot on the 13th hole at Wexford Golf Club. The prize for his efforts is a 2-year lease on a beautiful new BMW SUV from Hilton Head BMW. Congratulations to John and Happy Driving!

Thank You!

The Hospital Auxiliary would like to thank all who contributed to the success of the 33rd Annual Hospital Auxiliary Invitational Golf Tournament

#### OUR PRESENTING SPONSORS



#### OUR SPONSORS



#### OUR PRIZE DONORS

- |                                  |                          |
|----------------------------------|--------------------------|
| Belfair Golf Club                | Legends of Parris Island |
| Belfair Golf Learning Center,    | Long Cove Club           |
| Berkeley Hall Golf Club          | LUX—A Medical Spa        |
| Brown Golf: Dolphin Head,        | Moss Creek Golf Club     |
| Pinecrest, Palmetto Hall         | Old South Golf Links     |
| Bruno Landscape & Nursery        | Oldfield Golf Club       |
| The Club at Savannah Harbor      | Palmetto Dunes           |
| Colleton River Plantation Club   | Revive PEMF              |
| Dixon Golf                       | Savannah Quarters        |
| The Golf Club at Indigo Run      | Sea Pines Country Club   |
| Golden Bear Golf Club            | Sea Pines Resort         |
| Haig Point Club                  | SER Group                |
| Hampton Hall Golf Club           | Sippin Cow               |
| Harbour Town Golf Links          | Spring Island: Old Tabby |
| Heritage Fine Jewelry            | Stretch Zone             |
| Heritage Golf Group: Port Royal, | The Farm Restaurant      |
| Shipyards, Oyster Reef           | Wexford Golf Club        |
| Hidden Cypress Golf Club         | World Golf Village       |
| The Hospital Auxiliary           |                          |

#### OUR VERY SPECIAL THANKS TO:

- Our Hole Sign Donors
- Staff and management at our participating golf courses: Wexford Golf Club and Harbour Town Golf Links
- Golf Tournament Committee: Chairman, Bob Elliott, Dr. Joe Cervone, Susan Silver, Dave Hales, Jim Knell, Joe Baker, Chris Olsen, Kim Elliott
- The Hospital Auxiliary Volunteers

AND MOST IMPORTANTLY, THANK YOU TO OUR LOYAL GOLFERS AND FRIENDS WHO SUPPORT US YEAR AFTER YEAR! SEE YOU IN 2020!

# FROM THE DESK OF JULIA BALDREE-RATHKE VOLUNTEER SERVICES MANAGER 843-689-8201



## New Volunteers

### Hilton Head Hospital

Dolly Gannon	ACU
Charlie McOuat	OR Waiting Room
Katerine Molina	Emergency
Barbara Schifflin	Born to Read
Lew Brindle	SDS/Trolley
John Cully	Pavilion Desk
Bill Edmonds	Pavilion Desk
Anne Jennings	Pavilion Desk
Madison Avinger	Marketing
Jim Breland	Emergency
Debbie Bull	Pavilion Greeter/ Gift Shop
Dinah Kittredge	Pavilion Greeter
Tim Smith	Trolley
Brian Swann	Emergency

### Coastal Carolina Hospital

Julia Capshaw	Emergency
Beverly Porter	Patient Liaison
Frankie Primus	Gift Shop

### Bluffton Medical Campus

Susan Boger	Imaging
Laura Neal	Imaging
Joan Scelza	Greeter

## Returning Volunteers

### Hilton Head Hospital

Brenda Burden	OR Waiting Room
Phil Burden	Front Desk
Maria Atanasov	Pavilion Greeter

### Coastal Carolina Hospital

Mary Nickerson	Comfort Dog
Terry Nickerson	Comfort Dog

## ANNUAL COMPLIANCE TRAINING

Our Annual Compliance Training has been scheduled. Please make note of the dates below and find one that fits your schedule. All active volunteers must complete one of these refresher courses and have it documented in your file.

### Dates and times are as follows:

Wednesday, Feb. 26	10 am - 12 Noon	Coastal Carolina Hospital New River Room
Thursday, Feb. 27	10 am - 12 Noon	Hilton Head Hospital Boardroom
Monday, March 2	1 pm - 3 pm	Hilton Head Hospital Boardroom
Tuesday, March 3	1 pm - 3 pm	Coastal Carolina Hospital New River Room
Thursday, March 5	9 am - 11 am	Bluffton Medical Campus Classroom
Tuesday, March 10	1 pm - 3 pm	Hilton Head Hospital Boardroom
Monday, March 16	1 pm - 3 pm	Coastal Carolina Hospital New River Room

Please email me at [julia.baldreerathke@tenethealth.com](mailto:julia.baldreerathke@tenethealth.com) or call my office at (843-689-8201) with the date and time that you will be attending. You do not have to attend a session where you volunteer - you may attend on any date, time, or location above that works with your schedule. If you are attending or have attended orientation since January 1, 2020, you are excused from attending one of these sessions. Our Bluffton High School and Hilton Head Christian Academy students are excused as well.

We will review HIPAA Law (patient confidentiality) as well as Plain Language Codes and reinforce several other required annual topics. I look forward to seeing you there!

Julia Baldree-Rathke  
Volunteer Services

### *Did you know?*

In 2019, our volunteers gave **28,525** hours of service. That is an increase of 1.2% from 2018. Thank you so much for all the time that you give to our organization.



## CAPES AND CAPS

For the last couple of years, The Sew What Club in Sun City has been making fabric capes for kids that they donate to Hilton Head Regional Healthcare. The project was started as a way to give these small 'superman' style capes to any kids that might come into one of our emergency rooms or be treated in our outpatient pediatric rehabilitation program. These capes have been called Capes of Courage. The ladies of the sewing group take donated and purchased fabric and sew the capes out of bright patterned fabric with a Velcro closure in the front. Patterns are usually seasonal and have included super hero prints, mermaid prints as well as prints with animals and other patterns that children would love to wear. The cape pictured at right has a really cute shark patterned fabric.



Recently, we have expanded the program. Because of the generosity and efforts of the ladies in The Sew What Club, we are now distributing the capes to both the Women's Center at Hilton Head Hospital and to the Women's Pavilion of Coastal Carolina Hospital. Katy Mowery, the Director of the Women's Pavilion at Coastal Carolina Hospital, and her staff have coined the phrase "Super Star Siblings". The capes will now be given to new big brothers and big sisters after the birth of a baby in one of our units. We felt that the capes would be a nice way to recognize their new status when a family welcomes a new addition. The group also knits baby caps for new arrivals in our Women's Center at Hilton Head Hospital and The Women's Pavilion at Coastal Carolina Hospital. In addition to red caps for Valentine's Day, one of the ladies knitted 'Baby Yoda Caps' from the Star Wars saga (shown at left). Thank you to all these special ladies.

## CHAPLAINCY PROGRAM AT COASTAL CAROLINA

Island Chaplains and Friends will be starting services at Coastal Carolina Hospital beginning the week of February 10, 2020. Rev. Ian Lamont will be rounding on patients three days a week as needed.

## JUNIOR VOLUNTEER PROGRAM

We have welcomed several high school students this year at our facilities. These students are participating in different types of programs where they are receiving school credit for clinical exposure time in one of our departments.

We have had three students from Hilton Head Christian Academy that are spending the entire school year with us, learning about hospital functions within their assigned area and observing the roles of different hospital staff.

From Bluffton High School, we had six students in our facilities during the fall semester, and we have welcomed five students for the spring semester. These students are assigned



to an area for the entire semester and observe the roles of different staff in their assigned area, as well as how their assigned department functions.

The Bluffton High School students are involved in the Sports Medicine certificate program with the Beaufort County School District and this is their final and fourth

semester of these classes. These students have already had 2 semesters of anatomy and physiology (Sports Medicine I and II) and a semester of a health science class. They are in our facilities every day either during the first block (period) of the day or during the last block (period) of the school day – depending on their individual schedule.

We bring these students in as junior volunteers. They complete a junior volunteer application and they must have a recommendation from an official at their schools. The

students must also complete TB testing and be cleared by the Employee Health Nurse before they begin. They also attend an orientation session before

beginning their assignment. These are the same protocols that an employee must go through, which is a good learning experience for these young people. I am hoping that some of these students will continue as volunteers this summer.

These students are hoping that their experiences with us will help guide them into a field of study in college and a future in some aspect of healthcare. We hope they continue to take the opportunity to learn from our staff and ask lots of questions. Maybe some of these students will return as employees after college.



## A Celebration of Birthdays!



### JANUARY

Diane Cookson	Front Desk	1/11
Barbara Harrison	BMC Greeter	1/12
Karen Couser	Emergency	1/16
Dee Kantorowicz	Front Desk	1/17
Mary McNeill	Front Desk	1/21
Eleanore Knott	Gift Shop	1/28
Annette Gomolski	SDS	1/30

### FEBRUARY

Linda Stauffer	Emergency	2/2
Gretchen Iverson	SDS	2/2
Ida Pinderski	Born to Read	2/5
Bill Duvall	Trolley	2/6
Helmut Heyde	Trolley	2/7
Maria Atanasov	Pavilion Greeter	2/10
Marilyn Fraley	Lobby Greeter	2/11
Virginia Lucier	Front Desk	2/13
Carla Bech-Hanson	Emergency	2/14
Jane Waltz	Front Desk	2/17
John Mack	Front Desk	2/20
Katerine Molina	Emergency	2/21
Anne Ovstegard	Emergency	2/25
Johna Porter	Auxiliary Board/Gift Shop	2/25
Julia Capshaw	SDS	2/25
Loretta Brockington	Lobby Greeter	2/28

### MARCH

Tom Myers	SDS	3/3
Kathleen Wilson	Materials Mgt	3/4
Dotty Gottdenker	Auxiliary Board/Gift Shop	3/7
Jane Miller	Born to Read	3/7
Frankie Primus	Gift Shop	3/7
Nancy Paton	Front Desk	3/8
June Schroeder	Gift Shop	3/9
Andy Leach	Trolley	3/11
Joe Cohen	Trolley	3/14
Marti Willits	Front Desk	3/19
Martha Hutchinson	Born to Read	3/22
Gus Savastano	BMC Greeter	3/25
Dick Zanglin	Trolley	3/31

### APRIL

Lauren Anthony	Rehabilitation	4/1
Sandra Leinbach	Gift Shop/Employee Health	4/5
Laurie Holverson	Front Desk	4/8
Janet Dombay	Emergency	4/9
Irene Williamson	OR Waiting	4/9
Susan Reynolds	Education	4/9
George Vaveris	Front Desk	4/10
Lenore Hansen	Gift Shop/Front Desk	4/12
Sandy Koepke	Emergency	4/12
Diane Berlingo	Gift Shop	4/13
Lucy Young	Gift Shop	4/26
Lydia Edmunds	Born to Read	4/30

# *The Hospital Auxiliary*

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Hilton Head, SC 29926**

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**Find us on  
Facebook**

Now you can view us on Facebook!  
(Hilton Head Hospital Auxiliary)

## **Want to send flowers or a gift to a patient?**

Just call the Auxiliary Gift Shop at Hilton Head Hospital or Coastal Carolina Hospital and our ladies will take good care of your request. No delivery charge or sales tax!!

**Get Well Gifts**

**Baby Gifts**

**Thank You Gifts**

**Fresh Flowers**



**Birthday Gifts**

**Hostess Gifts**

**Bridal Shower Gifts**

**Wedding Gifts**

**Hilton Head Hospital**  
(843) 689-8459

**Coastal Carolina Hospital**  
(843) 784-8191

When you give a gift from the Hospital Auxiliary Gift Shops your gift keeps on giving. All proceeds support the Auxiliary Caring Touch Program which assists those in the community who are in need.