

Auxiliary Matters



September 2020

AUXILIARY VOLUNTEER SERVICES AT HILTON HEAD REGIONAL HEALTH CARE



**PRESIDENT
DAVE HALES**

Greetings, fellow volunteers. I'm pleased to share some news on behalf of our Hospital Auxiliary Board. However, let me first extend my personal wishes that you are healthy and navigating the mayhem safely during this unprecedented time in our lives. Certainly, in February we did not expect that our volunteer time would soon be filled with Zoom, Netflix, mask selection, Lysol, Handi Wipes, and more hand washing than we have done in our lifetime. Here is some news from the Auxiliary:

Will we be coming back? – According to Julia Rathke, our Volunteer Manager: Yes, but no time soon, and probably not until we have a vaccine. I can assure you that CEO Jeremy Clark, and all of the hospital staff sorely miss our volunteers. But hospitals are taking every measure to ensure safety, and that includes excluding volunteers until a safe environment is assured.

Gift Shops – Our gift shops, which generate over \$30,000 in revenue for the Auxiliary, have been down for six months and will remain closed until our volunteers can return. As a result, our donations to VIM HHI and VIM Bluffton have been reduced from \$9,000 to \$4,000 each, and our scholarship awards have also been reduced.

Auxiliary Caring Touch (ACT) Program – Through this program we are providing \$4,000 each to VIM-Hilton Head and VIM-Bluffton and \$11,000 each to Hilton Head Hospital and Coastal Carolina Hospital for medication for patients in need. This program also assists with transportation home from the hospital when needed. Through a special grant, we are also providing infant car seats for new mothers who cannot afford them.

Women's Health – We continue to work with Dr. Shelley Ringer at The Breast Health Center at the Bluffton Medical Campus providing handbooks and guides for newly diagnosed patients and assistance with the Breast Cancer Support Group.

Children's Memorial Garden – Board member, Amy Metzger, and co-founder, Julie Feldman, continue to work with us to maintain this beautiful garden located on the front campus of Hilton Head Hospital.

Allocation of 2019 Golf Tournament Proceeds – Our annual golf tournament generated a record \$50,000 last year. These funds have been allocated as follows, with some reductions to allow for flexibility, due to the loss of gift shop revenue:

- TCL Scholarships -- \$15,000 (last year was \$20,000)
- USCB Scholarships -- \$10,000 (last year was \$12,000)
- Women's Health -- \$5,000 (no change)
- Healthcare Scholarships -- \$10,000 (no change)
- ACT or Other -- \$10,000

2020 Golf Tournament – Under the direction of Tournament Director, Bob Elliott, our 34th Annual Hospital Auxiliary Invitational Golf Tournament is scheduled for Monday, November 30, and Tuesday, December 1, at the Harbour Town Golf Links and Wexford Golf Club. Backup plans are in place, but we expect a full field (256 golfers), and our players, golf courses, and sponsors have been very supportive of our tournament. Protocols have been established to ensure the safety of our golfers – staggered tee times to promote social distancing; COVID golf guidelines; and no awards banquet.

We are extremely appreciative of the time, effort, and expertise of Bob Elliott and our Golf Committee in coordinating and promoting this premier golf event. We hope to again raise over \$50,000 this year, and the funds from our tournament are critical with our gift shop shut down.

Many of you have volunteered at our tournament picking up or distributing lunches or serving as hole-in-one supervisors. We will need volunteers again this year, and we will send out a notice as we get closer to the tournament.

Others have supported the tournament as hole sponsors, and such donations will be more important than ever before. Donations can be made through our website by clicking here: <http://hhiaux.org/donations/>. In fact, please check out all of our programs and information about the Auxiliary at <http://hhiaux.org>.

Thank you for reading this update and for your support of The Hospital Auxiliary. Most importantly, thank you for your willingness to volunteer and serve our patients, visitors, and staff. Hopefully, we'll all be back together doing that soon. Until then: mask up; stay safe; and hang in there.



GIFT SHOP NEWS

Our Gift Shops at Hilton Head Hospital and Coastal Carolina Hospital have been closed since Friday, March 13, and we do not expect to re-open until COVID-19 is completely under control. This is for the safety of our volunteers who operate our shops, our dedicated hospital staff, our patients and our visitors. Checking around South Carolina and the country we can report that most hospital gift shops remain closed—indefinitely. Those that are open are operated by paid employees on a limited schedule. Most of these are larger hospitals and are managed and operated by a concession.

It has been reported that our Gift Shops have been missed by all. That's nice to know!

Sorry to report that our Annual Holiday Boutique and Bake sale has been canceled for this year.

Our stock of candy and snacks has been distributed to Hospital Staff.

Looking forward to seeing you with a GRAND RE-OPENING CELEBRATION!!

AUXILIARY CARING TOUCH PROGRAM (A.C.T.)

A.C.T. provides emergency financial assistance to qualified patients discharged from specific local medical facilities who are financially unable to pay for certain healthcare needs. This includes critically needed prescription medicines, transportation assistance or special equipment for a limited time.

This program also provides infant car seats/carriers to patients who have babies, but do not have the finance ability or access to programs which would provide assistance in obtaining protective carriers for their newborn or infant children.

The A.C.T. Program is funded through the proceeds from sales at the Hospital Auxiliary Gift Shops and contributions.

A.C.T. through July 2020

A total of 59 patients have been assisted year to date. A.C.T. provided a total of \$17,153 to patients through July 2020 as follows:

Hilton Head Hospital	\$4,495
Coastal Carolina Hospital	\$1,057
Volunteers in Medicine-HHI	\$4,000
Volunteers in Medicine-Bluffton	\$4,000

A.C.T.

CHILDREN'S MEMORIAL GARDEN

The Children's Memorial Garden continues to look beautiful each day. Due to the Covid-19 pandemic our May 3rd ceremony was cancelled. We appreciate our partnership with the Hospital Auxiliary and the Hilton Head Hospital. Please visit this beautiful Garden when you are in the area.

For more information about the CMG please contact Amy @ 843-384-2859 or Julie @ 843-298-1967.



A REMINDER: WAYS TO VOLUNTEER DURING THE CORONA VIRUS PANDEMIC

Americans are uniting to help each other during the COVID-19 pandemic. Be sure to follow CDC guidelines on how to slow the spread of the disease. Consider these simple ways every American can help their neighbors, friends, and families.

1. Check on your neighbors.
2. Give Blood.
3. Donate food to food banks
4. Donate money to relief funds
5. Write thank you letters to essential workers.
6. Sew masks for friends and neighbors



FROM THE DESK OF JULIA BALDREE-RATHKE VOLUNTEER SERVICES MANAGER 843-689-8201



Dear Volunteers,

Over the past several months, I have witnessed the rigorous and thoughtful planning that has gone into preparing our healthcare system to meet the ongoing COVID-19 pandemic. Lots of decisions have gone into providing care for our patients and their families as well as protecting our colleagues and anyone else working in our facilities.

Though our numbers are currently heading in the right direction, we are steady in our resolve to keep our community safe. No decision has yet been made about a return date for volunteers, but I hope that we are closer than we have been to a phased approach return – beginning with non-patient care areas followed down the road by a return of volunteers in clinical areas. I don't have a timetable yet nor has Tenet Healthcare changed their earlier guidance at this point. I am also in regular communication with my counterparts around the state. We are all trying to navigate uncharted territory as safely as possible.

I empathize with each and every one of you. You all are an integral part of our organization and have been greatly missed. I have attached some pictures of our staff with messages to you all.

None of us are doing what we thought we would be doing at this time this year. I truly thought, when we asked you as volunteers to stay home in mid-March, that I would be welcoming you back in a few weeks time. In your absence from the building, I first began to coordinate all the donations pouring in from the community. Two and a half months ago, I was asked to coordinate our large drive-thru community testing events. There has been at least one of these events each week. These community events have taken place from Hilton Head to Ridgeland to Bluffton to Hardeeville to Daufuskie Island to Levy. This testing has provided a much needed, free service to many, many people in our communities.

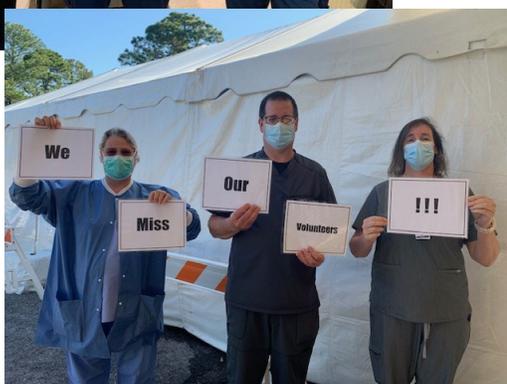
I have enjoyed hearing from many of you as you have reached out via email or phone since mid-March. Please know that we cannot wait to welcome your return to our facilities as soon as safely possible.

Please let me know if you have questions. Please stay safe and healthy!

Sincerely,

Julia

Julia Baldree-Rathke
Volunteer Services
843-689-8201



HOSPITAL AUXILIARY INVITATIONAL GOLF TOURNAMENT



Tournament Director Bob Elliott reports that plans are underway for the 34th annual Auxiliary Golf Tournament event to be held on **November 30 and December 1, 2020**. We are excited to bring you a golf tournament, but at the same time realize the threat that the Coronavirus (COVID-19) still poses across our state and the United States as a whole. The tournament will be run responsibly and in complete compliance with South Carolina Golf Association (SCGA) protocols and guidelines related to COVID-19. Many changes have been made to ensure the safety of players, volunteers and staff.

Our players and sponsors want to have this event, and our community needs the Hospital Auxiliary more than ever in this time of COVID-19. We are hoping to bring some normalcy to people's lives and give them something to look forward to in these difficult times. Golf can provide health enhancing physical activity and safe social interaction in a low risk environment. The committee takes its responsibility to run a safe event very seriously, and our goal remains to deliver a memorable and safe golf tournament while raising money for a worthy cause.

2020 Tournament Committee:

Bob Elliott, Dave Hales, Joe Baker, Dr. Joe Cervone, Susan Silver, Rob Patterson, Chris Olsen, Jim Knell

ALLOCATION OF PROCEEDS FROM 2019 HOSPITAL AUXILIARY INVITATIONAL GOLF TOURNAMENT

The Hospital Auxiliary
Hilton Head Hospital, Coastal Carolina Hospital,
BOOC, Bluffton Medical Campus Date: September 2020

Pay to the Order of:
Technical College of the Lowcountry \$15,000
Fifteen thousand 00/100 Dollars

Our Golf Tournament Gold Sponsors:

 President: Dave Hales
 Tournament Chairman: Bob Elliott

The Hospital Auxiliary
Hilton Head Hospital, Coastal Carolina Hospital,
BOOC, Bluffton Medical Campus Date: September 2020

Pay to the Order of:
USCB School of Nursing \$10,000
Ten thousand 00/100 Dollars

Our Golf Tournament Gold Sponsors:

 President: Dave Hales
 Tournament Chairman: Bob Elliott

The Hospital Auxiliary
Hilton Head Hospital, Coastal Carolina Hospital,
BOOC, Bluffton Medical Campus Date: September 2020

Pay to the Order of:
The Auxiliary Women's Health Program \$5,000
Five thousand 00/100 Dollars

Our Golf Tournament Presenting Sponsor:

 President: Dave Hales
 Tournament Chairman: Bob Elliott

The Hospital Auxiliary
Hilton Head Hospital, Coastal Carolina Hospital,
BOOC, Bluffton Medical Campus Date: September 2020

Pay to the Order of:
The Auxiliary Healthcare Scholarships \$10,000
Ten thousand 00/100 Dollars

Our Golf Tournament Silver Sponsors:

 President: Dave Hales
 Tournament Chairman: Bob Elliott

The Hospital Auxiliary
Hilton Head Hospital, Coastal Carolina Hospital,
BOOC, Bluffton Medical Campus Date: September 2020

Pay to the Order of:
The Auxiliary Caring Touch Program \$10,000
Ten thousand 00/100 Dollars

Our Tournament Sponsors:

 President: Dave Hales
 Tournament Chairman: Bob Elliott

THANK YOU TO ALL OUR SPONSORS!

TITLE SPONSOR